



Quality Policy Statement

Strenger (*the Company*) provides specialist consultancy and testing services within the planning, facilities and construction sectors. Our scope of services includes the provision of acoustics consultancy, lighting consultancy and compliance testing.

We have a diverse portfolio of clients and have a strong reputation for delivering what we promise. Our services are provided to many types of business and sometimes to private individuals.

Our quality commitment is demonstrated through:

- Continuing our focus on customer needs
- Careful compliance with legal and other relevant requirements
- Continual improvement in all our activities

Our quality objectives:

- Monitoring and improving the satisfaction of our customers
- Managing our processes carefully to maximise the benefits to our customers
- The identification and management of critical business activities
- Promotion of improved performance by our suppliers
- Achievement and maintenance of a quality management system conforming to **ISO 9001:2015**

Quality performance

Our objectives are delivered through a programme of quality targets and are managed and monitored by our senior management.

Who is this policy statement for?

Copies of this quality policy statement are made freely available to all those with an interest in the Company. This statement is freely available to all stakeholders, including customers and representatives of the local communities in which we operate.

Signature: 

Date: 17TH JAN' 2019